

ENVIRONMENT AND HIGHWAYS CABINET BOARD

**JOINT REPORT OF THE HEAD OF ENGINEERING AND TRANSPORT –
D.W. GRIFFITHS
AND THE HEAD OF STREETCARE
– M. ROBERTS**

23rd JULY 2015

SECTION C– MATTER FOR MONITORING

WARD(S) AFFECTED: ALL

**ENVIRONMENT AND HIGHWAYS PERFORMANCE INDICATORS FOR
QUARTER 4 OF 2014/15**

Purpose of Report

To advise Members of the actual performance achieved for the fourth quarter of the current financial year i.e. 1st April 2014 to 31st March 2015

Appendices

Quarterly Performance Management Data 2014-2015 – Quarter 4 Performance (1st April 2014– 31st March 2015) – Appendix 1

List of Background Papers

1. NPT Corporate Improvement Plan 2014-17 “Rising to the Challenge”
2. Policy & Resources Committee Report 30th July 2010 - Securing Continuous Improvement & Scrutiny Work Programme

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Quarterly Performance Management Data 2014-2015 – Quarter 4 Performance (1st April 2014– 31st March 2015)

Report Contents:

Section 1: Key points and summary of performance.

Section 2: Quarterly Performance Management Data and performance key

Section 1: Key points and summary of performance.

In line with performance results available at the end of the 4th quarter 2014-2015:-

15 (94%) Environment & Highways indicators improved in this reporting period compared to 11 (69%) this time last year

Service Area	Improved or Maximum Performance	Maintained Performance	Marginally declined - within 5%	Performance declined by 5% or more	No Comparable data	Number of Performance Indicators
1. Environment & Transport – Waste Management	6 (5)	0 (0)	0 (0)	0 (1)	0 (0)	6
2. Environment & Transport – Transport and Highways	6 (5)	0 (0)	0 (1)	0 (0)	0 (0)	6
3. Environment & Transport - Countryside Management	1 (0)	0 (0)	0 (1)	0 (0)	0 (0)	1
4. Environment & Transport - Street Scene	2(1)	0 (0)	0 (1)	1 (1)	0 (0)	3
Total Number of Performance Indicators	15 (11)	0 (0)	0 (3)	1 (2)	0 (0)	16
Overall performance Percentage	94% (69%)	0% (0%)	0% (19%)	6% (12%)		

NB - Quarter 4, 2013-2014 position in brackets.

* - Achieving either 100% or 0% (where lower performance figure is better) performance, where there is no scope for improvement for the relevant performance indicator.

Waste Management

The Council is progressing with the implementation of its waste strategy and has achieved the 2015/16 statutory recycling and composting target of 58% during 2014/15. All six waste performance indicators have improved.

Environment & Transport – Transport and Highways

All six indicators have improved which include improved condition of our roads, a reduction in average time to repair street lamp failures during the year and a higher percentage of adults aged 60 or over who hold a concessionary bus pass. With respect to roads, these have benefitted from several years of substantial additional funding, firstly the Council's three year Urban Streets Initiative and secondly additional WG Local Government Borrowing Initiative funding, both of which have ended.

Environment & Transport - Street Scene and Countryside Management

We have increased the percentage of total length of 'Rights of Way' which are easy to use by members of the public and our highways and relevant land cleanliness has improved. The statutory fly tipping performance indicators has seen a drop in the performance outturn for the year, an explanation for this is reported under performance indicator number 16.

Section 2: Quarterly Performance Management Data and Performance key

2014-2015 – Quarter 4 Performance (1st April 2014 – 31st March 2015)

Note: The following references are included in the table. Explanations for these are as follows:-







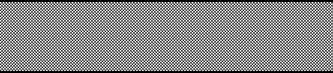


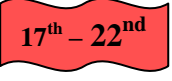
(NSI) National Strategic Indicators (NSIs) - are used to measure the performance of local authorities at a national level and focus on key strategic priorities. Local authorities are under a legal duty to collect & report on these measures.

(PAM) Public Accountability Measures - consist of a small set of “outcome focussed” indicators, selected initially from within the existing Performance Measurement Framework. They will reflect those aspects of local authority work which local authorities agree are considered to be important in terms of public accountability. For example, recycling, educational attainment, sustainable development, etc. This information is required and reported nationally, validated, and published annually.

(SID) Service Improvement Data - can be used by local authority services and their regulators as they plan, deliver and improve services.

All Wales The data shown in this column is the figure calculated using the base data supplied by all authorities for 2013/2014 i.e. an overall performance indicator value for Wales.


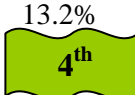
(L) Local Performance Indicator set by the Council.

	Performance Key
	Maximum Performance
	Performance has improved
	Performance has been maintained
	Performance is within 5% of previous years performance
	Performance has declined by 5% or more on previous years performance - Where performance has declined by 5% or more for the period in comparison to the previous year, an explanation is provided directly below the relevant performance indicator.
	No comparable data (data not suitable for comparison / no data available for comparison)
	No All Wales data available for comparison.
	2013/14 NPT performance in upper quartile (top six of 22 local authorities) in comparison with All Wales national published measures (NSI & PAM's). 3 of 6 Environment & Highways measures in upper quartile.
	2013/14 NPT performance in mid quartiles (7 th – 16 th) in comparison with All Wales national published measures (NSI & PAM's). 2 of 6 Environment & Highways measures in mid quartiles.
	2013/14 NPT performance in lower quartile (17 th – 22 nd) in comparison with All Wales national published measures (NSI & PAM's). 1 of 6 Environment & Highways measures in lower quartile.

1. Environment & Transport – Waste Management

No	PI Reference	PI Description	2012/13 Actual	All Wales 2013/14	Quarter 4 2013/14 (Full Year)	Quarter 4 2014/15 (Full Year)	Direction of Improvement
1	WMT/009b (NSI/PAM)	The percentage of municipal waste collected by local authorities and prepared for reuse and/or recycled, including source segregated bio wastes that are composted or treated biologically in another way.	48.33%	54.33% 14 th	54.04%	58.10%	↑
All Wales 2014/15 data will be published by the Welsh Government on 2nd September 2015. Our ranking 14 th as shown in the flag relates to 2013/14 performance.							
2	WMT/004b (NSI/PAM)	The percentage of municipal waste collected by local authorities sent to landfill.	20.3%	37.72% 3 rd	14.04%	11.10%	↑
3	WMT/010i (SID)	The percentage of local authority municipal waste: Prepared for re-use.	0.15%	2.06%	0.18%	0.29%	↑
4	WMT/010iii (SID)	The percentage of local authority municipal waste: Collected as source segregated bio-wastes and composted or treated biologically in another way.	13.27%	18.49%	15.76%	19.34%	↑
5	WMT/012 (SID)	The percentage of local authority collected municipal waste used to recover heat and power.	27.54%	9.11%	29.33%	32.40%	↑
6	WMT/010ii (SID)	The percentage of local authority municipal waste: Recycled.	34.92%	33.80%	38.09%	38.47%	↑

2. Environment & Transport – Transport and Highways

No	PI Reference	PI Description	2012/13 Actual	All Wales 2013/14	Quarter 4 2013/14 (Full Year)	Quarter 4 2014/15 (Full Year)	Direction of Improvement
7	THS/009 (SID)	The average number of calendar days taken to repair street lamp failures during the year.	1.94	4.75	1.83	1.56	↑
8	THS/007 (NSI)	The percentage of adults aged 60 or over who hold a concessionary bus pass.	91.8%	84.3% 	88.9%	90.6%	↑
9	THS/011a (SID)	The percentage of: Principal (A) roads in overall poor condition.	7.9%	4.5%	6.8%	5.8%	↑
10	THS/011b (SID)	The percentage of: Non-principal/classified (B) roads in overall poor condition.	6.7%	6.1%	5.2%	4.0%	↑
11	THS/011c (SID)	The percentage of: Non-principal /classified C roads in overall poor condition.	9.6%	18.9	8.2%	7.0%	↑
12	THS/012 (PAM)	The percentage of Principal (A) roads, Non-principal (B) roads and Non-principal C roads that are in overall poor condition.	8.0%	13.2% 	6.7%	5.6%	↑

3. Environment & Transport - Countryside Management

No	PI Reference	PI Description	2012/13 Actual	All Wales 2013/14	Quarter 4 2013/14 (Full Year)	Quarter 4 2014/15 (Full Year)	Direction of Improvement
13	CMT/001 (SID)	The percentage of total length of 'Rights of Way' which are easy to use by members of the public.	68%	69%	67%	68.94%	↑

4. Environment & Transport - Street Scene

14	STS/005b (PAM)	The percentage of highways and relevant land inspected of a high or acceptable standard of cleanliness.	83%	96.8% 9 th	98.5%	98.80%	↑
15	STS/005a (SID)	The cleanliness Indicator	70	73.2	67.6	70.6	↑
16	STS/006 (NSI)	The percentage of reported fly tipping incidents cleared within 5 working days.	95.25%	95.03% 21 st	81.10%	72.06%	↓

We saw an increase in reporting of flytipping incidents this year (1242 compared to 1111 last year). One of the reasons for this is due to more accessible contact channels through social media, including Twitter and Facebook. There has also been an increase in elected Members reporting incidents. The overall drop in performance is as result of proactive work of the waste enforcement section, and our continued commitment to address flytipping and subsequent prosecutions. As 15 days (statutory notice under the Refuse Disposal (Amenity) Act 1978 – Section 6) is given to remove investigated incidents, waste is not permitted to be cleared within the 5 days, this will affect the overall performance of this Performance Indicator